

The background of the slide is a solid teal color with a subtle, wavy pattern that resembles water or fabric. The text is white and positioned in the lower right quadrant of the slide.

NYGH Participant's Council

Innovative Approach to Patient and Family Centered Care

Theresa

The background of the slide is a solid teal color with a subtle, wavy texture that resembles water or a soft-focus landscape. The waves are horizontal and vary in intensity, creating a sense of movement and depth.

ARCS

Access to Resources and Community Supports

Program information

☎ 416-789-8800



ARCS

Access to Resources and Community Supports

Information
brochure for health
care staff



ARCS

Access to Resources and Community Supports

is a group of agencies and hospitals working collaboratively to support individuals who have visited the Hospital Emergency Department to connect with resources in the community.



Services offered

- Short-Term Case Management
- Comprehensive assessment
- Linking to community supports and services
- Linking to primary care
- Mental Health Education to clients and caregivers
- Counselling and support and advocacy

Program eligibility

- 16 and over
- Individuals who have recently visited the emergency dept of Humber River Hospital or North York General Hospital for mental health and/or addictions support

Referrals

- Emergency staff identify patients who require community support
- Fax referral form to 416-785-9358

Program information

 416-789-8800



ARCS

Access to Resources and Community Services

Short-Term Case Management Program



ARCS

Access to Resources and Community Services

we will contact
you within

2

business
days

Monday - Friday
9am - 5pm
416-789-8800

ARCS

Access to Resources and Community Services

BAVIEW
COMMUNITY SERVICES

H+
HUDDER RIVER
HOSPITAL

Cota
Health Group

NORTH
YORK
GENERAL

TORONTO NORTH
SUPPORT SERVICES
Member of the York Region Health Services

Services Offered

- counselling and support for you and your family
- linkages to:
 - community support
 - social support
 - primary care
 - resources
- mental health and addiction education



If you feel **distressed** or in **crisis**
please call:

York Support Services Crisis Line

1-800-310-COPE (2673)

Krasman Centre Warm Line and
Peer Crisis Support Services

1-888-777-0979

The Voice of the Patient

- <https://www.youtube.com/watch?v=hLVK6Tghv48>